



# SAFETY NOTICE

120011

**Date:** November 5, 2012

**Models Affected:** GS-3390, GS-4390 and GS-5390 equipped with the Oscillating Axle System

**Serial Numbers Affected:** GS90-41170  
GS9004-41592 to GS9004-42016  
GS9005-42017 to GS9005-42684  
GS9006-42686 to GS9006-43736  
GS9007-43737 to GS9007-45424  
GS9008-45426 to GS9008-47059  
GS9009-47060 to GS9009-47243  
GS9010-47251 to GS9010-47437  
GS9011-47456 to GS9011-47898  
GS9012-47900 to GS9012-48127

**Subject:** Machine Instability

**Allowable Hours:** 60 minutes

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## Issue:

Genie has determined that the oscillating axle system used on the above referenced machines can malfunction. The oscillate axles will continue to oscillate after driving a machine, with the platform raised, into a depression. **A machine that continues to oscillate after driving into a depression can become unstable resulting in the machine tipping over.**

## Action Required:

This safety notice requires modification of the wiring in the drive manifold.

1. Locate all machines within the models and serial ranges referenced above.
2. Order the wire harness kit P/N 217572.

**Installation of the wire harness must take place as soon as possible but no later than 30 days from receipt of the kit.**

## Continued Use:

**Machines may remain in service while waiting for the kit, provided that the operator follow the instructions on the operator's manual and only drive the machine, when the platform is raised, on a firm level surface.**



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## To order parts:

Machine owners with a valid Genie account can contact the Terex AWP parts department to place an order through one of the following:

Genie Website: [www.gogenielift.com](http://www.gogenielift.com)

Fax: 1-888-274-6192

Phone: 1-800-536-1800

## Reimbursement:

Only Genie Authorized Dealers will be reimbursed for labor or any other costs associated with this bulletin under the provisions of our standard warranty terms and conditions.

Machine owners without a valid Genie account can contact their nearest Terex AWP dealership or Terex AWP Service Centers for assistance.

Search for your nearest Terex AWP dealership by visiting our website at:

<http://www.genielift.com/dealersearch/>

## Warranty:

The labor and travel miles required to perform this inspection and installation are covered under the provisions of our warranty agreement. Labor for each affected machine will be paid at a rate of \$60.00 U.S. per hour and travel at a rate of \$.50 U.S. per mile, converted into the currency of the appropriate country at the time of payment.

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. OSHA and ANSI also require that the manufacturer's safety notices be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this safety notice or have any questions, please contact Genie's service department at:

United States	800-536-1800
Canada	425-881-1800
Europe	+31 653 221 908
Australia	61 733751660
All other locations	001-425-881-1800

Enclosures: Machine List Report  
New Owner Update Form



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## New Owner Update Form

(for updating machine owner information only)

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale.

- If you have sold a machine, list the complete model and serial number (examples: GS9004-41592 or GS9006-43736 or GS9011-47898) and the name, address and phone number of the new owner.

**New Owner Information:**

	Machine 1	Machine 2	Machine 3
Model*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Serial Number*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Owner Name*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address 1*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address 2	<input type="text"/>	<input type="text"/>	<input type="text"/>
City/State/Zip*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone Number*	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Person	<input type="text"/>	<input type="text"/>	<input type="text"/>

\* Required fields.

**Seller Information:**

Date:

Company Name:

Account #:

Address:

(street)

(city)

State, zip code

Phone #:

- List any machines that could not be inspected or repaired because of the following:

Model & Serial Number	Scrapped	Exported	Stolen	Others (explain)
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

**Fax to:**

United States	877-738-7530
Canada	425-498-7530
All other locations	001-425-498-7530